

Do you have a concern/complaint about the school?  
Tell us...  
Write to us or telephone the school office on 01227 462360.

All concerns will be taken to the class teacher in the first instance.  
The majority of issues can be quickly resolved in this way

Situation resolved

Concern not resolved. It will now be taken to a member of school leadership or the response leader.  
The school office will be able to put you in contact with the correct member of staff.

Concern still not resolved . This should now be taken to the Headteacher as a formal complaint. This should be done in writing, using our complaint form, which the office can supply.

Situation resolved

Situation resolved

Concern not successfully resolved. This should be taken to the school's Governing Body. Complaints that involve or are about the Headteacher should be addressed to Mrs C Carden (the Chair of Governors, care of the complaints co-ordinator), via the school office. These should be marked as Private and Confidential. Complaints about the Chair of Governors, any individual governor or the whole governing body should be addressed to the Clerk to the Governing Body via the school office. Please mark them as Private and Confidential. A complaint form can be obtained from the school office or downloaded from our Complaints Procedure on the school website.